



## UK QualiTools Training Activities for Managers and Trainers

3 workshops took place in the United Kingdom to introduce, train and enable trainers, teachers and managers to implement QualiTools in their organisation. Two workshops specifically for trainers and teachers took place in Birmingham and one workshop for managers took place in Cardiff.

### Trainer's Quality Workshop: 19<sup>th</sup> December 2017

Two workshops took place in Birmingham, UK, specifically for trainers and teachers. These were organised in collaboration with King Edward VI Five Ways Community. KEFWC is a social enterprise, run by students, who develop a leadership coaching programme and series of after-school master-classes for students of their school and of their community. KEFWC trains approximately 150 students a year.

Participants were introduced to the QualiTools project as a bottom-up interactive approach to quality management. KEFWC trainers agreed that there was a need to incorporate fun and interactive activities for learners to develop a collaborative relationship with their trainer. Participants tested out a series of activities from the QualiTools handbook, such as the Tree of life, Walk and Talk or 4 to 6 corners.



### Manager's Quality Workshop: 04<sup>th</sup> December 2017

A Manager's quality workshop took place in Cardiff, UK, with the collaboration of Enactus Cardiff. Enactus Cardiff is part of an international organisation (Enactus) that promotes social entrepreneurship by training students to start their own enterprises. In Cardiff, the students run social enterprises in education and digital skills.

Participants discussed how a manager can promote a quality management culture throughout the organisation and giving teachers/trainers 'an important role in the process. Participants discussed their own experience, explaining that Quality management was, until now, always seen as a top down approach.



### Conclusion

A total of 46 participants took part in these workshops. This has played an important role in implementing QualiTools in the UK, specifically in the setting of non-formal training.